

SUMMARY

At times you may download a file from the Internet or receive it via Email. Windows classifies certain files, as in ZIP and ISO, as potentially unsafe and as such may block these files by default. Software installation from these files may or may not obviously fail but will always result in a compromised installation. If an installation was initiated with a blocked file, unblock the original file, uninstall the software, and reinstall with the unblocked file.

This Tech Tip steps you through the process on how to unblock Windows files.

SITUATION

To unblock downloaded files:

1. Right click on the newly downloaded file and click Properties as shown below:

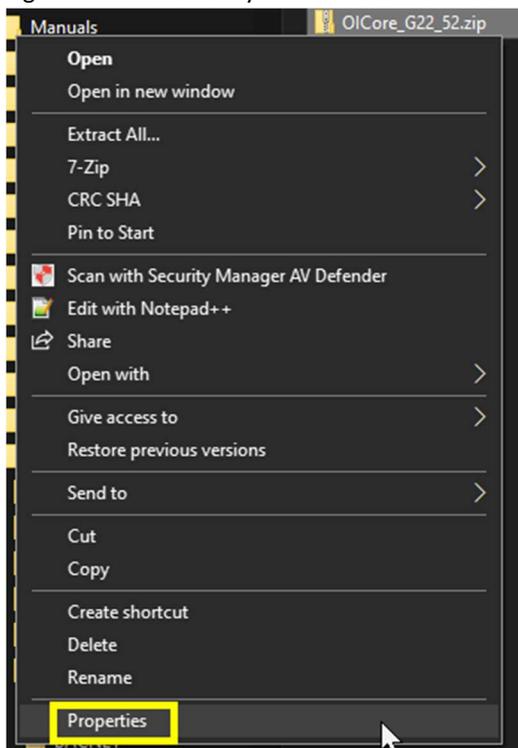


Figure 1: Right Click on Properties

2. On the General tab of the Properties dialog in the security section, click the **Unblock** checkbox as shown below. Click OK to close the properties dialog.

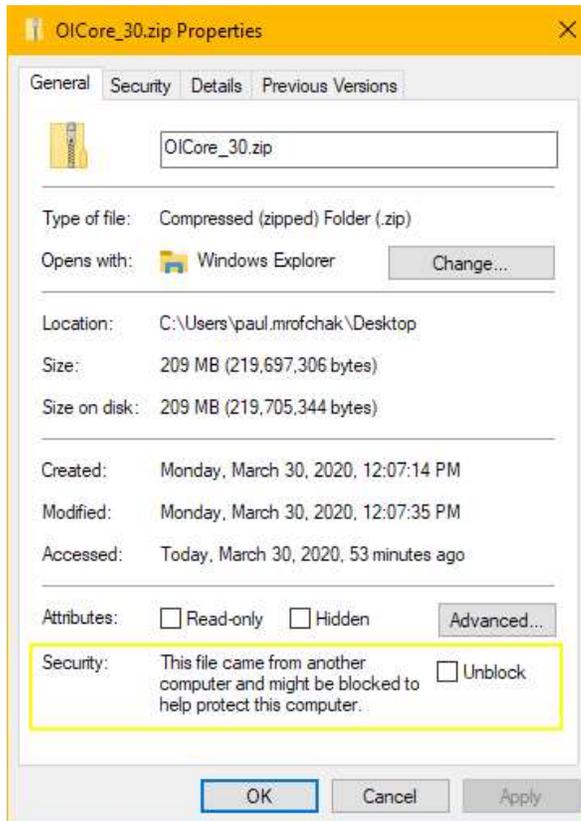


Figure 2: Properties with Security Section and Unblock

Once the Unblock is selected, the Security section disappears completely as shown below. Continue with the software installation.

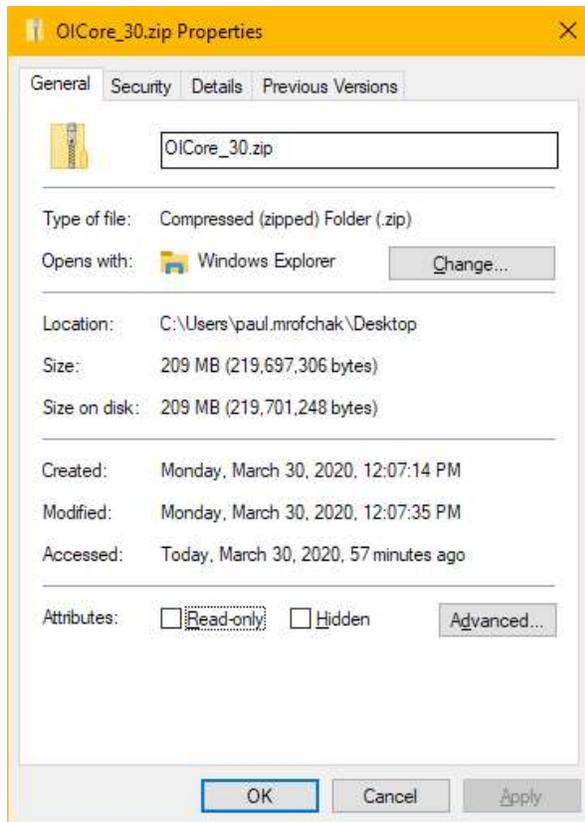


Figure 3: Properties without Security Section