

SUMMARY

This Tech Note assumes that you have performed the initial installation of the InTouch Edge and are now ready to assign and activate a license for it.

SITUATION

There are two types of licenses for InTouch Edge, a soft key, and a hard key. We will cover both in this TechTip.

Hard Key

- 1. A physical key will have been provided to you in the form of a USB. This key contains the license and does not transfer the license from it when it is plugged into the PC.
- 2. Shut down any running instances of InTouch Edge
- 3. Insert the key into any USB port on the computer
- 4. Start InTouch Edge
 - a. They key cannot be removed at any time during the operation of the product
 - b. If you plan on taking the key to another PC, the license will effectively be transferred. A hard key cannot license more than one product simultaneously.
 - c. Before removing the key, it is recommended to power down the PC fully

Soft Key

1. Stop any instances of InTouch Edge you have running by clicking on the blue Edge icon and then clicking exit InTouch Edge.

New	Recent Projects	
Open Project	1 C:\Users\\PCDemo\PCDemo	
<u>S</u> ave		
Save As		
Save All		
Publish		
Print		
Close		

2. Go to your Windows start menu and locate the Wonderware folder. Inside this folder will be the ITEH v8.1 Register program. Navigating to this will be different depending on your Operating System. The example below is using MS Server 2012 R2.

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Windo	ws System		1
畲	Administrative Tools	2	ITEH v8.1 Register
	Command Prompt		ITEH v8.1 Release Notes
	Control Panel	1	ITEH v8.1 Remote Agent
	Default Programs		ITEH v8.1 StartUp
	File Explorer	Wonde	erware Documentation
?	Help and Support	•	Application Server Scripting Guide
	Run	•	Application Server User Guide
	Task Manager	-	Creating and Using ArchestrA Gr
	This PC	•	InTouch Guide to Documentation
	Windows PowerShell	1	InTouch Alarms and Events Guide
Wonde	erware	-	InTouch Application Manageme
B	Insight Publisher	1	InTouch Data Management Guide
	Insight Publisher Sample	1	InTouch Modern Application Gui
2	ITEH v8.1 Help Manual		InTouch OMI SDK Help
	ITEH v8.1 InTouch Edge HMI	-	InTouch Protocol Guide
1	ITEH v8.1 Quick Start Guide	-	InTouch Scripting and Logic Guide

3. Click on the ITEH register program and it will bring up the Protection manager window. In this window you want to select Softkey and click Check. You may notice the license server option is not available with the Softkey option.

 Protection Type Hardkey Softkey 	Press the Check button to verify your hardkey.	Close
		Check
		License Serve

4. Once you have clicked the Check button the Softkey settings box will open and you will click the change license button.

Tech Note: Aveva Licensing - Licensing InTouch Edge



Current License				-
Status:	License not found.	Version:	Drivers:	
Product Type:				
Execution Mode:			Web Thin Clients:	6
Options:		~	Secure Viewers:	
		~	SMA Clients:	1

- 5. After you have clicked Change License the Change License Softkey dialogue box will open and you will be prompted to select a network adapter.
 - a. It is very important that you pick an adapter that is "always on". Any adapter that becomes disabled or has any change to it's MAC address will cause the license to be invalidated. This includes virtual adapters.

Network Adapter:	Intel(R) 82574L Gigabit Network Connection	
Hardware Identifier:	0535 5B28 6F9F 95F7 935A D6D6 29A0 9172 46	
Activation Code:	1	1

6. Once you have selected an adapter the Hardware Identifier box will populate. Please note this hardware Identifier somewhere because you may need it for activation.

	Change License - Softkey		
Network Adapter:	Intel(R) 82574L Gigabit Network Connection	~]	
Hardware Identifier;	0535 5828 6F9F 95F7 935A D6D6 29A0 9172 46		
Activation Code:	L		
Authorize		Cane	el

Once you generated your Hardware Identifier you want to navigate to
 <u>https://softwareom.wonderware.com/LicenseGen20/Home/UserSelect</u>. This will require you to log in with an Aveva
 account. If you do not have one, please take a moment to set one up. Once logged in you will select your license type.



	InTouch Machine Edition License Activation
0	End User Runtime License
0	Consignment
	Submit

8. If you have selected End User Runtime you will get the following screen and need to enter the info provided in your license Certificate.

InTouch Machine Edition License Activati	on
To obtain your License "Authorization Code" enter the Serial Number below (as it's isted in the License Certificate).	
Serial Number Seq. Number	
Next	

9. If you select consignment in step 7, you will be prompted to select a type of license and then put in the Hardware Identifier.

ease select the part you	would like to activate then enter the Hardware Identifier and click "Submit"	
Part No	Part Description	
5-9246	InTouch ME Studio 3000 Tag INTERNAL Consignment	
5-9289	ITME 2014R2 Studio IDE 60K tags + 8 drivers INTERNAL Consign	
TMED-03-P-17	ITIME 2017 IDE 60K tags Internal Consignment	

10. After you type in the Hardware Identifier the submit button will appear. Click this and you will receive and activation code. Input this code on the Change License - Softkey screen in your registration tool and click authorize.

Network Adapter:	Intel(R) 82574L Gigabit Network Connection	
Hardware Identifier:	0535 5B28 6F9F 95F7 935A D6D6 29A0 9172 46	
Activation Code:	xxxxxxxxxxx	

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11. You will get a License Code Accepted dialogue box. Click okay on this and the Change License – Softkey window will close.



- 12. Once the Change License Softkey window has closed you should be back on the Softkey Setting page. This page should not be populated with your licensing information and the status should say license found.
 - a. Your licensing information will be different based on the type of license you activated

	Softkey Setting	js 📕
Current License Status:	License found	s 8.1
Product Type: InTouch Edge HMI 60000 tags		
Execution Mode:	Engineering Only	Thin Clients: 1
Options:	Import Wizard	* *
Change License	1	Close

- 13. Click close on the Softkey settings
- 14. Click Close on the Protection Manager

Notes:

1. If you have any problems, please contact us by email at support@wonderwarenorth.com or calling tech support at 1-877-900-4996